



VISION STATEMENT

The goal of the Pennsylvania Gaming Control Board is to be the premier gaming regulator in the United States, maintaining and enhancing public trust with honesty, integrity and credibility.

MISSION STATEMENT

The Pennsylvania Gaming Control Board, guided by the Gaming Act and supported by a dedicated professional staff, will protect the interest of the public by ensuring the integrity of legalized gaming through the strict enforcement of the law and regulations, the licensing of qualified individuals and entities, and fulfilling the objectives of legalized gaming in the Commonwealth to deliver a significant source of revenue, assist the horse racing industry, provide broad economic opportunities and enhance tourism.

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BOARD MEMBERS



Nedia Ralston
Board Member
Designated by the Governor



Denise J. Smyler
Chair
Designated by the Governor



Sara Manzano-Díaz
Board Member
Designated by the Governor



Frank Dermody
Board Member
Designated by the
Speaker of the
House of Representatives



David Hickernell
Board Member
Designated by the
Minority Leader of the
House of Representatives



Frances J. Regan
Board Member
Designated by the
President Pro Tempore
of the Senate



Shawn Dillon
Board Member
Designated by the
Minority Leader
of the Senate



The Honorable
Pat Browne
Ex-Officio Member
Secretary of Revenue



The Honorable
Stacy Garrity
Ex-Officio Member
Treasurer



The Honorable
Russell C. Redding
Ex-Officio Member
Secretary of Agriculture





MESSAGES FROM THE CHAIR & EXECUTIVE DIRECTOR

In 2004, the PA General Assembly passed the ambitious and landmark Race Horse Development and Gaming Act legalizing slot machine gambling at casinos. The promise of that law was to provide considerable new tax revenue, create family sustaining jobs for Commonwealth citizens, and provide new sources of revenue to Pennsylvania businesses.

Where are we 20 years later?

Expansion in later years resulted in gambling beyond slot machines. The addition of casino table games, sports wagering, online casino-type games, fantasy sports and video gaming terminals in truck stops generated combined tax revenue in Fiscal Year 2023/2024 of \$2.54 billion.

On the job front, at the close of the fiscal year, 15,857 persons were directly employed by casinos., 90% of those positions held by Pennsylvania residents.

Finally, the amount of outside construction and non-construction purchases by casinos with Pennsylvania businesses since the start of casino gaming has totaled \$12 billion. Just as important is that one-third of those purchases by casinos were made with businesses within their county or contiguous to their county of operation.

At the same time as we report the positive economic impacts of legalized gambling, the Gaming Control Board (PGCB) remains committed to protecting our citizens. The PGCB ensures games are properly regulated and fair, and that tools are easily available to assist those who develop adverse gambling habits.

We are please to provide this report outlining the work of the Gaming Control Board and always invite comment by email at pgcb@pa.gov.

Denise J. Smyler

Chair

The Pennsylvania Gaming Control Board is recognized as one of the top gambling regulators in the world. This is due to our seasoned and dedicated staff, many of whom have been with the agency at or near its start in 2005.

This experience not only enables new employees to the Board to learn from some of the best regulators but is the level of expertise that other gambling jurisdictions seek out. Just as our Board was assisted in the early days from other regulators in the handful of markets that preceded Pennsylvania's entry into legal gambling, so has our expertise been sought in recent years.

One example occurred during the past year when a delegation from the Japan Casino Regulatory Commission visited Harrisburg to work with our staff as they craft regulations prior to the launch of a casino industry in that country (see photo below). This visit follows others from other United States gambling regulators and from outside the country such as a 2023 visit from the Gaming Board for The Bahamas.

I am very fortunate to have great Commonwealth employees who know their paramount goal is to protect the interests of our citizens through strict but fair regulation of the gambling industry. And I am proud to say that model of excellence is also recognized outside the walls of this agency.

Kevin F. O'Toole

Executive Director







THE WORK OF THE PENNSYLVANIA GAMING CONTROL BOARD

The Pennsylvania Gaming Control Board ("PGCB" or "Board") is charged with the regulatory oversite of legalized gaming in the Commonwealth of Pennsylvania. This includes casinos, retail and online sports wagering, online casinotype gaming ("iGaming"), video gaming terminals ("VGTs") at truck stops, and fantasy sports contests.

The success of legalized gaming has led to a significant tax base that is generating millions of dollars a day to lower school property taxes, boost business within Pennsylvania's agricultural community by supporting horse and harness racing, fund economic development projects throughout the Commonwealth, and provide financial assistance to local communities. Just as important, the gaming industry provides living-wage jobs to over 15,000 individuals.

Pursuit to the Pennsylvania Race Horse Development and Gaming Act ("Act") the Board is required to submit annually to the Governor and the General Assembly a report on the general operation of the board and gaming licensee's performance, including, but not limited to:

- the number and win per slot machine during the previous year;
- all taxes, fees, fines and other revenues collected and, where appropriate, the disbursement of these funds;
- the costs of operation of the board;
- all hearings conducted and the results of the hearings; and,
- other information that the board deems necessary and appropriate.

The PGCB consists of nine Bureaus and Offices and closed Fiscal Year 2023/2024 with 344 employees operating under a budget of \$52 million.

The PGCB is dedicated to fostering a diverse and inclusive workforce, which is essential for bringing a wide range of experiences, perspectives, and skills to the agency. This diversity enables the PGCB to effectively fulfill its mission to protect the interest of the public by ensuring the integrity of legalized gaming in the Commonwealth. The Board prioritizes quality recruitment and training to attract and retain exceptional employees. These employees engage with the public, the gaming industry, public officials, and various constituencies both within and outside of

Employees by Bureau/Office	June 30, 2024
Commissioners	7
Executive Offices	15
Investigations & Enforcement	86
Casino Compliance	151
Licensing	21
Office of Chief Counsel	13
Hearings and Appeals	4
Gaming Operations	25
Administration	37
Total	359

Pennsylvania, showcasing their expertise and commitment to maintaining integrity in gaming, ensuring that the PGCB remains a leading gaming regulator.

During Fiscal Year 2023/2024, the PGCB expanded its staff to address the continued growth of internet gaming within the Commonwealth. The Office of Human Resources has worked diligently to attract a more diverse talent pool by engaging with relevant groups to communicate its commitment to diversity, share opportunities, and build strong relationships.

Additionally, the board has enhanced and diversified its presence on various social media platforms. This strategy aims to engage different audiences, highlight job postings, and promote the Board's initiatives and programs.

The Board is responsible not only for its own hiring but also for promoting and ensuring diversity in all aspects of gaming authorized under the Act. Licensed entities must submit Diversity and Hiring Plans ("Plans") to the Board before starting operations in the Commonwealth and annually thereafter. These Plans should include reasonable goals that demonstrate a good faith effort to ensure equal opportunity in contracting and employment.

Licensees are also required to submit quarterly reports to the Board detailing their activities related to the development and implementation of these Plans from the previous quarter. An annual review is conducted yearly on each licensee's activities to assess their performance in





implementing the Plans. This review evaluates whether the licensee has taken effective and meaningful actions to implement the Plans and analyzes if the licensee's Plans and actions have met or will meet the Commonwealth's goal of enhancing the representation of diverse groups in the gaming industry as outlined in the Act. A detailed report on these efforts is available on the Board's website in the agency reports section.

Another important task performed by the Board is to ensure that every licensee has established and continues to comply with an approved compulsive and problem gambling plan (see page 12).

Outreach

The Board strives to maintain transparency in its work on behalf of the citizens of the Commonwealth. Through the Board's Speakers Bureau, overseen by the Office of Communications, Board members and staff engaged with community groups statewide throughout the fiscal year. This outreach ensures that the public receives firsthand information about the agency's oversight activities and the impact of legalized gambling on their communities.

One of the most visible aspects of the Board's work is its public meetings and hearings where official actions are taken, and important testimony is collected to make informed decisions. This fiscal year, the Board held 12 monthly public Board meetings where decisions were made, and information was shared with the public (see page 15) and one License Renewal Hearing at the Plains Township building in Wilkes-Barre to gather public comment about Mohegan Pennsylvania Casino. All meetings and hearings were streamed live and archived on the Board's website.

During the fiscal year, the Board launched a new, userfriendly website designed to simplify access to information by the public, industry professionals, and other stakeholders (see page 19).

The Board also intensified its efforts to prevent minors from being left unattended while an adult (parent, relative, or guardian) engages in gambling at a casino. The "Don't Gamble with Kids" campaign was launched due to the Board's concern over the increasing number of minors being left alone in vehicles in casino parking lots, or in hotel rooms and food courts connected to or near Pennsylvania casinos (see page 23).

Data and Analytics

New to the Board this fiscal year is the Office of Data and Analytics. It was established to review and evaluate data analytic tools that best meet the Board's business needs in monitoring and regulating the gaming industry.

This office used analytical and statistical reports for each







Casino Compliance	FY 23/24
Daily Shift Reports	19,129
Office of Enforcement Counsel Referrals	1,140
Responsible Gaming Reports	3,618
Slot-Tables Reports	21,871
Patron Complaints	2,391
Technical Field Representative Reports	8,162
Slot/Table Games Delivery	655
Live Studio Table Game Reports	53

Licensure Applications Approved by Type	FY 23/24
Facility - Category 1	1
Facility - Category 2	1
Slot Machine Manufacturer	8
Slot Machine Manufacturer Designee	2
Table Game Manufacturer	7
Table Game Manufacturer Designee	1
Affiliate	78
Key Employee	128
Principal	259
Principal Entity	48
Junkets	1
Gaming Level 2	1,044
Gaming Employee	6,777
Non-Gaming Employee	2,967
Certified/Registered Vendor, Vendor Affiliate, Employee, Gaming Related GSPS	1,083
Fantasy Contest Operators	2
Sports Wagering Manufacturer	5
Sports Wagering Supplier	1
VGT Terminal Operator	2
iGaming Manufacturers	14
VGT Manufacturer	5
VGT Supplier	1
VGT Establishments	5
Total	12,440

gaming type to identify the data requirement used in monitoring and regulating the gaming industry.

Additionally, the office is in the process of implementing data collection standards, formats, and analytic tools for the Board.

Monitoring for Gaming Integrity

The Bureau of Casino Compliance ("BCC") ensures the integrity of gaming by providing in-person oversight at every casino across the state. Casino Compliance Representatives ("CCRs") examine both the casino's gaming floors and their back-of-house operations to identify any regulatory violations. The BCC also verifies the server locations for all online providers to ensure they comply with security and regulatory standards. Additionally, CCRs act as the on-site liaison for the Office of Compulsive and Problem Gaming ("OCPG") and work closely with the Director of Gaming Operations on matters related to slot machine placements, replacements, floor plans, and necessary surveillance coverage before approving any changes to floor configurations.

Throughout the fiscal year, BCC staff handled and reviewed over 2,300 patron complaints, reviewed 655 new slot and table games at sites across the state, and filed more than 19,000 daily shift reports. The team also contributed to the launch of the Playtech Live Dealer Studio at Parx Casino in Bensalem, oversaw the expansion of the Evolution Live Dealer Studio in Philadelphia, and monitored upgrades to surveillance systems across Pennsylvania casinos.

Licensing and Investigations

During Fiscal Year 2023/2024, the Bureau of Licensing ("BOL") played a pivotal role in facilitating the renewal of several licensees. These included the Category 1 slot machine license for Downs Racing, LP (Mohegan Pennsylvania), the Category 2 slot machine license for Sugarhouse HSP Gaming (Rivers Casino Philadelphia), and a Qualified Gaming Entity License for Golden Nugget Online Gaming, LLC.

Additionally, the Board renewed 10 Interactive Gaming Certificates, and 11 Sports Wagering Certificates held by casino operators. This marked the first renewal of these certificates since expanded gaming was approved in 2017 and implemented in 2018.

BOL continued its interim authorization process for operators, manufacturers, and suppliers to facilitate their operating in Pennsylvania. Initiated last fiscal year, this







Number of Applications	FY 23/24
Received	13,429
Approved	12,440
Interim Approved	132
Denied	85
Surrendered	147
Withdrawn	184
Not Accepted	1
Revoked	57
Suspended	28

process allows prospective licensees to start operations after meeting certain requirements but before full licensure. This approach enables the introduction of innovative new products to the gaming market more quickly while ensuring compliance with regulatory standards. The same strategy was applied to the temporary credential process for gaming employees of casino operators thereby helping casinos staff their gaming floors more swiftly and reducing the loss of potential employees due to the lengthy hiring process. This fiscal year, the agency issued 132 interim approvals.

The agency approved a total of over 12,000 applicants, the highest FY number to date. Additionally, BOL collected over \$24 million in application and license fees and printed over 10,500 credentials.

The Bureau of Investigations and Enforcement ("BIE") works hand in hand with BOL and plays a crucial role in safeguarding the integrity of the Commonwealth's gaming industry while protecting citizens' interests. The key areas where the BIE focuses its efforts include:

· Licensing Investigations: BIE conducts thorough

- background checks on all applicants seeking licenses, permits, certifications or registrations related to gaming. These investigations result in detailed reports assessing the applicant's background and suitability.
- Enforcement Investigations: BIE investigates licensees and regulated individuals for non-criminal violations of gaming regulations. This includes addressing issues like excluding patrons passing counterfeit money, payments by licensees to prohibited vendors, investigating casino employees and patrons for misconduct, and underage gaming.
- Financial Investigations: The BIE's Financial
 Investigations Unit reviews corporate compliance
 submissions and monitors the financial stability of
 licensees. This ensures that the public's interests
 are protected in accordance with the law. Financial
 investigators and analysts delve into the backgrounds
 of principals and corporate entities.

The findings from these investigations often lead to potential actions that can come before the Board.

Gaming Laboratory Operations

One of the primary ways the Pennsylvania Gaming Control Board (PGCB) protects the public is through its Office of Gaming Laboratory Operations (GLO), which tests software, hardware, and associated equipment used in all aspects of gaming. Licensees cannot use slot machines, table games, internet-based games, sports wagering technology, and other related gaming equipment until they are approved by GLO.

Regulatory assessments and testing of gaming equipment and systems encompass a variety of activities. This includes reviewing system functionality and game designs





to identify regulatory risks and assess the impact of game designs on player fairness and responsible gambling.

In Fiscal Year 2023/2024, GLO completed 1,620 gaming product evaluations to ensure compliance with all technical standards, regulations, and the Gaming Act before approval for use in casinos, Video Gaming Terminal (VGT) establishments, or in an iGaming environment. Additionally, GLO processed 151 revocations of previously approved product submissions, resulting in those products no longer being approved for use in casinos or on internet gaming or sports betting platforms. GLO continues to collaborate closely with authorized Independent Test Laboratories

Gaming Laboratory	FY 23/24
Submissions Received	1,971
Approval Letters	1,620
Withdraws	361
Revocations	151
Interactive Products Reviewed	1,109
VGT Products Reviewed	1
Sportsbook Products Reviewed	14
Table Games & Table Game Assoc. Equip. Products Reviewed	9
Slot Machines & Slot Machine Assoc. Equip. Products Reviewed	497
New Manufacturers Added this Fiscal Year	12

for software certifications submitted by licensed software manufacturers.

Legal Matters and Hearings:

Three (3) separate and distinct groups of attorneys, hearing officers and support staff work independent of each other within the Board, each with a unique role. Those teams fall under the Office of Chief Counsel ("OCC"), the Office of Enforcement Counsel ("OEC"), and the Office of Hearings and Appeals ("OHA").

The Office of Chief Counsel consists of a staff of thirteen (13) individuals, including nine (9) attorneys. It serves as counsel to the seven (7)-member Board, as well as to the agency as a whole, providing an array of legal services in the areas of contracting, procurement, litigation, human resources, records retention, and any other administrative matter requiring legal advice and/or representation. OCC is also responsible for the drafting of all Board regulations and shepherding them through the promulgation process and

houses the agency's Open Records Officer and the Board's Legislative Liaisons. The OCC's primary responsibility, however, is advising the Board on all matters coming before it for consideration (e.g. enforcement actions, petitions for relief and licensing matters) and, thereafter, representing the Board before the Commonwealth Court of Pennsylvania and/or the Supreme Court of Pennsylvania in any appeals of Board decisions.

During the last fiscal year, OCC has seen an ongoing increase in workload brought on by the steady growth in gaming since the passage of gaming expansion under Act 42-2017 (October 30, 2017), which continues to bring new entrants into the marketplace, particularly in the areas of iGaming and sports wagering. Additionally, over the last year, the continued proliferation of unregulated "skill games" throughout the Commonwealth has created increased work in the areas of both outside litigation and legislative analysis as issues surrounding those devices are before both the judicial and legislative branches of government in the Commonwealth.

The Office of Hearings and Appeals receives and processes all filings, conducts hearings, builds legal records, and produces Reports and Recommendations for the Board's consideration. During Fiscal Year 2023/2024, the OHA received more than 3,000 filings.

OHA conducted 104 hearings for applicants, licensees and others seeking Board action. Most hearings are held via video and telephone, which allows the parties to participate remotely and limits the time needed and the high cost of

Hearing and Appeals Filings	FY 23/24
Petitions	439
Answers/Motions/Misc.	1,189
Enforcement Actions	270
Requests for Oral Hearing	46
Reports and Recommendations Issued	95
Exceptions	13
Disposed Hearing Files	22
Total Orders Processed	918
 Board Orders 	723
- OHA Orders	195
Hearings Conducted by OHA	104
Records Certified to Courts	2
Requests for Documents	12





travel. The use of video and telephone hearings has also, through easier convenience, greatly increased participation of the individuals seeking redress from the Board.

Additionally, OHA held a public input hearing associated with a casino license renewal in September 2023 for Mohegan Pennsylvania in Wilkes-Barre. Public input hearings ensure that individuals, community organizations, and government officials can provide comments to the Board about the licensees. If the Board determines these entities are qualified to have the license renewed, it is done so for a subsequent five-year period.

The Office of Enforcement Counsel is a statutorily created independent office, whose duties include, but are not limited to: filing recommendations and objections on all licensing matters; providing advice and direction on background investigations, audits, inspections, and investigations of potential violations; initiating, in its sole discretion, proceedings for noncriminal violations; and, petitioning the Board and courts for certain relief as needed.

During the fiscal year, the OEC continued to address regulatory issues occurring within the gaming industry and acting against those whose acts pose a threat to the integrity of Pennsylvania's regulated gaming industry. For example, numerous individuals were placed on the Board's involuntary exclusion lists for committing inimical acts which harm the integrity of licensed gaming; cease and desist notices were issued to those engaged in unlicensed gambling activity; and, enforcement actions have been taken against those under the Board's jurisdiction whose actions have run afoul of Pennsylvania's gaming statute.

Working in coordination with the Board's Bureau of Investigations and Enforcement ("BIE"), OEC performs various tasks. One such task includes making financial fitness assessments in coordination with BIE's Financial Investigation Unit to ensure the financial viability of every major financial transaction that occurs in Pennsylvania's gaming industry and assessing the financial suitability of those under the Board's jurisdiction. OEC is also responsible for answering petitions filed by those under the Board's jurisdiction who seek permission to take specific action within Pennsylvania's gaming industry. OEC's licensing recommendations ensured that only suitable persons and companies were licensed to participate in Pennsylvania's regulated gaming industry. Additionally, OEC's enforcement actions ensure that the integrity of Pennsylvania's gaming industry is maintained through: the filing of exclusion petitions against those who engage in

OEC Regulatory Work	FY 23/24
Enforcement Actions	1,534
Licensing Recommendations	1,654
Financial Fitness Assessments	31
Petition Answers	460
Consent Agreements	20
Fines & Civil Penalties	\$725,575

Consent Agreements FY 23/24	Orders Signed	Fine amount
Internal Controls	2	\$197,500
Licensure	4	\$70,575
Security	2	\$70,000
Self - Exclusion	2	\$30,000
Table Games	1	\$7,500
Unapproved Offerings	2	\$20,000
Underage	7	\$330,000
Total Orders Processed	20	\$725,575

Involuntary Exclusions	Additions	Removals
Child Endangerment	30	1
Theft	25	4
Fraudulent Accounts	16	
Cheating	15	6
Assault	4	
Charge Back	4	
Firearms	2	
Threats	2	
Bookmaking	2	
Controlled Substance	2	
Underage/Aiding	2	
Forgery	1	
Harassment	1	
Disorderly conduct	1	1
Underage		1
False identification	1	
Total	108	13





acts that harm the industry or its patrons; the issuance of warning letters seeking corrective action and warning of future consequences; the filing of revocation, suspension, or civil penalty complaints against those licensed who have committed egregious violations; conducting compliance conferences and suitability reviews to track and help formulate various corrective measures and, the negotiation and execution of consent agreements to settle matters before the Board. During the fiscal year, the Board approved 20 such Consent Agreements negotiated by OEC resulting in \$725,575 in fines and civil penalties.

Consent Agreements are the final product of an investigation conducted by the BIE into violations of law or regulations. Investigations by BIE include but are not limited to: review of video surveillance; interviews of those involved; accounting audits; and, engineering analysis of machine operations. Investigations can be simple or very complex depending on the situation, may involve different bureaus, and can arise from a patron's complaint, through audits by Board or Department of Revenue staffs, or through observations by Board staff on-site at casinos, on interactive gaming sites, or even remotely through video surveillance of licensed truck stop establishments. Those licensed by the Board have a duty pursuant to Pennsylvania gaming statutes to self-report any potential violation to the appropriate staff once they become aware of such violations. For example, if an underage individual gains access to a casino gaming floor, casino staff informs Board staff (typically a Casino Compliance Representative) and a compliance review commences to determine the circumstances of the case. Additionally, through the OEC's work, the Board placed 108 individuals on the agency's Involuntary Exclusion List and removed 13 individuals from that list.

Gaming Operations

The Bureau of Gaming Operations ("BGO") is dedicated to ensuring the integrity of land-based casino gaming, iGaming, VGTs, fantasy contests, and sports wagering.

All gaming venues, whether physical or online, must maintain a written system of internal controls outlining procedures in key departments such as finance, security, surveillance, table games, and slots. BGO staff review these internal controls and table game submissions to ensure operators adhere to the Act and Board regulations.

In the area of interactive gaming, the Board continues to be a leader among regulators by emphasizing robust Know-Your-Customer ("KYC") standards. These standards are essential for protecting players, preventing fraud, complying with laws and regulations, and maintaining a secure and trusted online gaming environment. Strong KYC procedures verify player identities before they gamble on authorized websites, helping to prevent fraudulent activities, identity theft, and money laundering. This creates a safer environment for both players and operators. The Board requires operators to implement industry best practices such as multi-factor authentication and enhanced KYC checks to reduce fraud, identity theft, unauthorized account access, and bonus abuse, which can negatively impact the integrity of gaming and gross gaming revenue.

In Fiscal Year 2023/2024, BGO staff reviewed more than 1,300 internal controls and table game submissions, conducted 21 compliance audits, and performed three

Gaming Operations	FY 23/24
Internal Controls Reviewed	853
Table Games Submissions Reviewed	509
Compliance Audits Conducted	21
Slot Tournaments Reviewed	80
iGaming Openings	3
iGaming Platform Migrations	3
Live Gaming Studio Launches	1

follow-up audits. Additionally, its iGaming Unit oversaw the launch of three new gaming websites and the opening of the state's second live iGaming studio, Playtech.

Sports Wagering

The Office of Sports Wagering ("OSW") oversees and regulates all sports betting activities within the state. The OSW is committed to ensuring that sports wagering operations comply with the Gaming Act and Board regulations, thereby maintaining the industry's integrity and fairness. To uphold security and fairness, the OSW continuously monitors sports wagering operations and enforces regulations. This proactive approach allows for the timely detection and resolution of any issues, fostering a trustworthy environment for all participants.

The OSW maintains oversight in several areas: reviewing reports for potential unusual or suspicious wagering activity; monitoring sports wagering internal control procedures; and investigating hundreds of patron complaints from the





general public. These functions ensure that sports wagering operators are in compliance with the Act, Board regulations, and each licensee's internal controls, thereby ensuring the continued success of sports wagering.

In addition, the OSW reviewed, evaluated, and approved 325 new types of sporting events and wagering options for the public, reviewed over 13,000 promotional offerings, and evaluated hundreds of reports dealing with the integrity of sports wagering.

Efforts were also made to improve the process for sports wagering operators to submit requests for new wagering options. This new process allows operators to bring new and innovative approaches to the market faster but still maintain regulatory integrity.

Sports Wagering Operations	FY 23/24
Online Sports Wagering Openings	2
Catalogs of Events and Wagers Reviewed	325
Risk and Trading Reports Reviewed	170
Integrity Monitoring Reports Reviewed	274
Integrity Monitoring Annual Reports Reviewed	10
Promotions Reviewed	13,100
Contests Tournaments and Pools Reviewed	3,935
Bank Account Attestations Reviewed	53
Retail Revenue Reconciliation Reports Reviewed	441
Retail Variance Reports Reviewed	18
Internal Control Submissions Reviewed	121
Patron Complaints	162
Compliance Reports/OEC Referrals Prepared	402







OFFICE OF COMPULSIVE AND PROBLEM GAMBLING

During Fiscal Year 2023/2024, the Office of Compulsive and Problem Gambling ("OCPG") continued its mission to increase awareness of responsible gaming tools and providing outreach to those affected by the harms related to problem gambling in Pennsylvania. Efforts include:

- directing individuals experiencing gambling disorder and their families to assistance organizations' toll-free helplines for referral services and treatment;
- attending outreach events to distribute resources on gambling disorder assistance;
- collaborating with state and national problem gambling agencies and organizations;
- ensuring that gaming operators have approved compulsive and problem gaming plans; and,
- administering the Board's self-exclusion programs and responsible gaming efforts.

Over the past fiscal year, the OCPG also continued to work with the Board's Office of Information and Technology to enhance the user-friendly online self-exclusion system that enables individuals with a gambling disorder to ban themselves from participating in any gambling activity regulated by the Board.

The Casino Self-Exclusion Program began in 2006 to allow individuals who are experiencing harm related to their gambling behavior to ban themselves from entering and gambling at Pennsylvania casinos. After the passage of the Gaming Expansion Act in 2017, the Self-Exclusion Program was expanded to include three additional lists: iGaming (including online sports wagering), Video Gaming Terminals (VGTs) at truck stops, and online Fantasy Sports Contests.

To highlight the success of the reach of these programs, during Fiscal Year 2023/2024 the Board received its 30,000th voluntary request for enrollment in a Self-Exclusion Program.

In addition to administering and maintaining the Board's self-exclusion programs, the OCPG also ensures that each casino and online gaming operator maintains an approved compulsive and problem gambling plan. These plans detail each operator's guidelines on problem gambling and responsible gambling, including policies on responsible advertising, employee responsible gambling training materials, procedures on identifying individuals who may need assistance, and how to provide assistance to those who need it.

Additionally, online gambling site operators must offer additional options to assist in protecting a patron from compulsive gambling habits. For example, it is required by law and regulation that all online games (casino-type, sports wagering and fantasy contests) have options on their sites that would enable the player to place self-imposed limits on deposits, wagers, spend and play time. Also, each online operator in Pennsylvania must maintain a responsible gaming webpage. This webpage, available to patrons, contains information on responsible gambling and gambling disorder, including self-exclusion information, problem gambling treatment options, links to resource organizations, and helpful tips on how to gamble responsibly.

For more information on available treatment services, including state funded one-on-one counseling services and Gamblers Anonymous schedules, visit the OCPG's website, www.ResponsiblePlay.pa.gov, call 1-800-GAMBLER, text 800GAM, or chat through http://www.1800gamblerchat.org/.













PGCB REVENUE & EXPENDITURES

Fiscal Year 2023-2024

Revenues

Beginning Balance	
Operator Assessments	\$44,059,000
Restricted Revenue	\$8,100,000
Available	\$52,159,000

Expenditures

\$26,980,466
\$121,602
\$19,225,793
<u>\$258,101</u>
\$46,585,962
\$84,834
\$49,971
\$172,374
\$1,777,480
\$1,659,022
\$27,217
\$522,714
\$6,394
\$1,106,823
<u>\$5,406,828</u>
\$7,590
<u>\$7,590</u>
_\$52,000,380
\$158,620

Note: Expenditure figures as of August 27, 2024. Figures include anticipated expenditures.





PUBLIC MEETINGS & EXECUTIVE SESSIONS

The Pennsylvania Gaming Control Board convenes public meetings monthly to conduct its business and render decisions on applications, petitions and reports and recommendations. In order to complete its work timely and efficiently, the Board may convene more than one public meeting during a single month. It is customary for the Board to conduct an executive session the day prior to a public meeting for the purpose of discussing matters confidential under the state's Sunshine Law.

An agenda is prepared for these executive sessions and the agenda is posted to the Board's website prior

to that meeting. Additionally, the Board may consider matters that necessitate a hearing and these matters are conducted immediately prior to a scheduled public meeting. When the hearing is concluded, the Board's Chair may call for an executive session to engage in quasi-judicial deliberations regarding the matters which were the subject of the hearing. A log of executive sessions held by the Board during fiscal year 2023/2024, including reference to the agenda posted on the Board's website, is set forth below:

PENNSYLVANIA GAMING CONTROL BOARD - EXECUTIVE SESSION LOG FY 2023/2024

7/25/2023

See Agenda Posted on PGCB Website under "Meetings" Link

8/22/2023

See Agenda Posted on PGCB Website under "Meetings" Link

8/23/2023

Quasi-judicial deliberation regarding a Revocation of Gaming Employee Occupation Permit held on 8/23/2023. See Agenda posted on Gaming Control Board website under "Meetings" Link

9/19/2023

See Agenda Posted on PGCB Website under "Meetings" Link

10/17/2023

See Agenda Posted on PGCB Website under "Meetings" Link

11/14/2023

See Agenda Posted on PGCB Website under "Meetings" Link

12/12/2023

See Agenda Posted on PGCB Website under "Meetings" Link

1/23/2024

See Agenda Posted on PGCB Website under "Meetings" Link

2/20/2024

See Agenda Posted on PGCB Website under "Meetings" Link

3/19/2024

See Agenda Posted on PGCB Website under "Meetings" Link

4/23/2024

See Agenda Posted on PGCB Website under "Meetings" Link

5/21/2024

See Agenda Posted on PGCB Website under "Meetings" Link

6/25/2024

See Agenda Posted on PGCB Website under "Meetings" Link

6/26/2024

Quasi-judicial deliberation regarding a Revocation of Gaming Employee Occupation Permit held on 6/26/2024. See Agenda posted on Gaming Control Board website under "Meetings" Link





GAMING OVERVIEW IN PENNSYLVANIA

Legalized gaming regulated by the Pennsylvania Gaming Control Board ("Board") saw a 6.8% increase in revenue during FY 2023/2024 at \$5.89 billion producing record tax revenue of \$2.54 billion.

Retail Casinos

Pennsylvania hosts 17 retail casinos. Combined, their revenue from slots and table games amounted to just under \$3.4 billion. Slot machine revenue dipped by 0.56% while table games revenue fell by 1.64% compared to the prior fiscal year. (More details on retail casinos can be found on page 17).

Interactive Gaming

The interactive gaming ("iGaming") sector offering casinotype games online expanded with the addition of six new sites, bringing the total to 22 sites associated with 11 certificate holders. New additions included Caesars Palace (Harrah's Philadelphia Casino), ESPNBet and Fanatics



(Hollywood Casino at Penn National Race Course), JackPot City (Live! Casino Philadelphia), Mohegan Digital (Mohegan Pennsylvania), and Golden Nugget (non casinoaffilitated Qualified Gaming Entity). iGaming revenue surged by 27% to \$1.9 billion, up from \$1.5 billion the previous year, producing \$841 million in tax revenue. (More details on iGaming can be found on pages 18-19).

Sports Wagering

Sports wagering offers both retail and online options for bettors. At the close of FY 2023/2024, there were 18 retail locations at casinos or off-track wagering facilities and 11 online sites. In FY 2023/2024, \$8.1 billion was wagered on sports, generating \$486 million in revenue and \$175 million in tax revenue, a 1% decrease from the previous year. (More details on sports wagering can be found on page 20).

Video Gaming Terminals at Truck Stops

The number of Video Gaming Terminal ("VGT") locations at qualified truck stops grew from 69 to 74 in FY 2023/2024, with each establishment housing the maximum allowable five machines under one of four licensed VGT operators. This brought the total number of VGTs to 370. Revenue, however, decreased by 2.4% to \$41 million, with tax revenue totaling \$21 million. (More details on VGTs at truck stops can be found on page 21).

Fantasy Sports Contests

Pennsylvania currently has ten Fantasy Contest Operators. Revenue from Fantasy Sports Contests fell by 7%, from \$20 million to \$19 million in FY 2023/2024 producing just under \$3 million in tax revenue. (More details on Fantasy Sports Contests can be found on page 22).





RETAIL CASINOS

In Pennsylvania, 17 retail casinos operated in FY 2023/2024. These venues are categorized into four different types, reflecting their unique offerings and locations. Currently, there are six Category 1 facilities housed within horse racing tracks, five Category 2 standalone facilities, two Category 3 resort facilities, and four Category 4 satellite or "mini-casinos."

During FY 2023/2024, Pennsylvania's retail casinos experienced fluctuations in revenue, with both periods of growth and decline with 6 months showing an increase in revenue and six months showing declines. Overall, the fiscal year ended with revenue of \$3.89 billion after slight decreases from the previous fiscal year in both slot machine and table games. Despite this, combined revenue nearly matched the record high of \$3.42 billion achieved in the previous fiscal year, falling just short by a small margin at \$3.39 billion.

A detailed breakdown of table games revenue reveals notable shifts within specific categories: banked games such as blackjack and roulette declined by 2% to \$865 million, while non-banked games like poker increased slightly by 0.05% remaining at \$49 million. The wider adoption of fully automated table games at casinos produced a significant revenue increase of 87%, reaching \$12.7 million, while hybrid table games saw a decrease of 9.6% to \$30 million.

In terms of contributions to the state, Pennsylvania's casinos generated just under \$1.4 billion in tax revenue during the fiscal year. Slot machines were the primary contributors, yielding \$1.23 billion, while table games added a \$157 million return to the citizens of the Commonwealth.

To stay competitive and meet evolving market demands, casinos have been actively investing in facility upgrades. For example, Live! Casino Pittsburgh unveiled a new poker room, while Rivers Casino Philadelphia introduced Martarano's Prime, a sophisticated steakhouse. Wind Creek Casino expanded its offerings with a larger, upgraded hotel featuring new conference rooms, a spa, and a ballroom. The Casino at Nemacolin refreshed its carpet, remodeled the main entrance lobby, and added a high-limit gaming area. Harrah's Casino Philadelphia expanded its sportsbook area, and Presque Isle Downs and Casino updated its carpet and improved its parking area. Valley Forge Casino Resort introduced new table game layouts, Parx Casino launched a Playtech live dealer studio on its second floor, and Parx Shippensburg added a new multi-purpose room for live entertainment. Hollywood Casino at the Meadows added a new poker room and reconfigured its clubhouse area. Hollywood Casino York started an expansion with additional slot machines and a refurbished restaurant, while Hollywood Casino Morgantown unveiled a new poker area. Additionally, Rivers Casino Pittsburgh refreshed its gaming floor with new carpeting and is expanding its high-limit slot area.

Looking ahead, the ongoing reinvestment in new slot machines, carpet replacements, and expanded food outlets underscores a commitment to continually enhance the overall casino experience in Pennsylvania. As the industry evolves, these developments aim to ensure that Pennsylvania's retail casinos remain hubs of entertainment, gaming, and economic contribution.

Type - Revenue	FY 23/24	FY 22/23	% Change
Slots Machines	\$2,438,537,357	\$2,452,239,440	-0.56%
Tables Games - Banked	\$865,808,086	\$884,530,898	-2.12%
Tables Games - Non-banked	\$49,183,518	\$49,159,723	0.05%
Tables Games - Hybrid	\$30,313,047	\$33,539,718	-9.62%
Tables Games - Fully Automated	\$12,723,167	\$6,787,774	87.44%
Total Revenue	\$3,396,565,175	\$3,426,257,552	-0.87%
Type - Tax	FY 23/24	FY 22/23	% Change
Slot Machine	\$1,232,583,438	\$1,246,438,542	-1.11%
Table Games	\$157,575,317	\$158,150,744	-0.36%
Total Tax	\$1,390,158,755	\$1,404,589,286	-1.03%





INTERACTIVE GAMING

Interactive gaming revenue reached \$1.9 billion during Fiscal Year ("FY") 2023/2024, generating \$841 million in tax revenue. The FY's amount marked a 27% increase over the previous FY year.

A breakdown of this revenue shows that interactive slot machines eclipsed the \$1.39 billion mark, up 30% over the previous FY, while interactive table games increased to \$525 million, up 23% over the previous FY. The only interactive gaming sector to see a decrease was interactive poker which had revenue of \$28 million in the FY, down 9% over the previous FY.

Board staff, led by its iGaming Unit, oversaw the launch of six new iGaming sites: Caesars Palace in August under the Harrah' Philadelphia iGaming Certificate; Golden Nugget Casino also in August operated by Golden Nugget which was the second Qualified Gaming Entity (QGE") to be approved for licensure in Pennsylvania; ESPNBet in November and Fanatics in January both operating under the Hollywood Casino at Penn National Race Course iGaming Certificate; JackPot City in December operating under the Live! Casino Philadelphia iGaming Certificate; and, Mohegan Digital in April under the Mohegan Pennsylvania iGaming Certificate. These additions brought the total number of iGaming sites in Pennsylvania to 22 at the end of FY 2023/2024. It should be noted that Presque Isle Racetrack and Casino added a new online interactive site for both interactive slot and tables shortly after the end of the fiscal year.

These new launches and platform migrations are overseen by the iGaming Unit to ensure that the websites comply with the Gaming Act and the Board's regulations. iGaming sites are continually monitored to ensure they contain all information required per the Board's regulations such as the "PGCB Licensed and Regulated" logo, responsible gaming information, and terms and conditions for the players.

In addition to the launches, five iGaming websites ceased operations in Pennsylvania during the FY: Hollywood Casino, Barstool, Pointsbet, FoxBet and Unibet. Board staff worked with each operator to ensure all regulatory requirements were met and an orderly closure took place along with any account distributions made to patrons.

Over the last fiscal year, the online gaming industry has continued to innovate requiring the Board to evaluate new products for regulatory compliance. Some of these areas include geolocation services, Know Your Customer ("KYC") services and Live Table Game Dealer games.

New Geolocation Services Providers: Market Entry

As the online gaming industry continues to expand, the need for robust geolocation services has become more critical than ever. The Board ensures that online gaming operators comply with regulations by accurately determining the geographical location of players. Recently, several new operators planned to enter the Pennsylvania market, offering innovative solutions designed to improve the accuracy and reliability of geolocation services. This influx of new providers along with the current providers is set to enhance the overall integrity and security of the online gaming ecosystem.

Evolving Know Your Customer (KYC) Requirements

With the rapid advancement of technology, regulatory







requirements are also evolving, particularly in the area of KYC processes. In recent years new software and products have been developed that allow for a more robust verification of a patron's identification above and beyond what was available five years ago. Online gaming operators must stay ahead of these changes to ensure compliance and maintain trust with their player base. New KYC requirements are being introduced to address emerging challenges and leverage technological advancements. These updates aim to streamline the verification process, enhance security, and prevent fraudulent activities thereby ensuring a safer and more reliable gaming environment for all players.

Live Dealer Games: Innovations and Unique Experiences

In the world of online gaming, live dealer games are now offering experiences that are difficult to replicate in land-based casinos. These new games blend both slot machine type play and interactive elements with physical table game play, creating an immersive environment for players. Unlike traditional online games, live dealer games feature real human dealers who manage the streamed games in real-time from studios with a segment of slot machine play and bonus rounds being introduced throughout the game. These new types of games allow for a level of interactive play and authenticity that bridges the gap between virtual and physical gaming.

Through the use of a random number generator and overlayed digital player interfaces, operators have the ability to offer these unique games that are only available in the interactive gaming environment.

Additionally, the live dealer segment is witnessing growth in terms of both revenue and operators. New operators are planning to enter the market while the established operator plans to expand their presence. A notable development in this space is the collaboration between Parx Casino and Playtech. In November 2023, Playtech launched a state-of-the-art live dealer studio. This new facility underscores the increasing demand for high-quality live dealer experiences and highlights the industry's commitment to leveraging advanced technology to enhance player engagement.

Live dealer games feature traditional seated games just like playing in a land-based casino and offer scalable games that allow for an unlimited number of patrons to play a game of roulette or blackjack at a single table. Live dealer games are an enticing option to patrons since they typically offer significantly lower minimum wagering requirements when compared to the land-based counterparts.

Casino Affiliations	Website
Harrah's Philadelphia	Caesars WSOP Tropicana Caesars Palace
Mohegan Pennsylvania	Mohegan Digital
Parx Casino	betParx
Mount Airy Casino	PokerStars
Hollywood Casino at Penn Na- tional Race Course	DraftKings BetMGM ESPNBet Fanatics
Live! Casino Philadelphia	Jackpot City Betway Live! Philadelphia
Rivers Casino Philadelphia	Betrivers Borgata PlaySugarhouse
Valley Forge Casino Resort	FanDuel Stardust
Wind Creek Bethlehem	Wind Creek
Bally's Pennsylvania	Bally's
Golden Nugget	Golden Nugget

iGaming Revenue/Tax Generated in FY 2023/2024

iGaming Revenue Total	\$1,949,017,248
iSlots Revenue	\$1,394,645,026
iTables Revenue	\$525,427,405
iPoker Revenue	\$28,944,817
iGaming Tax Total	\$841,658,212.30
iSlots State Tax (34%)	\$474,179,309
iSlots CFA County Grants (13%)	\$181,303,853
iSlots Local Share Assessment (5%)	\$69,732,251
iSlots Local Share Assessment (2%)	\$27,892,901
iTables State Tax	\$73,559,837
iTables Local Share Assessment	\$10,508,548
iPoker State Tax	\$3,921,324
iPoker Local Share Assessment	\$560,189





SPORTS WAGERING

During the Fiscal Year 2023/2024, \$8.1 billion was wagered on sporting events in Pennsylvania, marking a 13% increase from the previous fiscal year. The taxable revenue from sports wagering reached \$486 million, producing a slight downtick of 1% compared to the year before. The handle figures set a new record in the state's sixth year of legalized sports betting.

At the same time, the number of sports wagering options decreased by three during the fiscal year. One Off-Track Betting ("OTB") facility, Parx Malvern, and two online operations, Mount Airy Casino Resort FoxBet site and Mohegan Pennsylvania's Unibet site ceased their online operations. Additionally, one operator Hollywood Casino York switched its online offering from PointsBet to Fanatics. The net result of these changes leaves Pennsylvania with a total of 18 retail and 11 online sports betting options. (It should be noted that Presque Isle Racetrack and Casino added a new sports wagering online site just as the new fiscal year began and this report was being written.)

Before any new sports wagering operator can launch in Pennsylvania, they must undergo a soft launch process to demonstrate to Board staff that they are ready to offer live sports wagering to the public while complying with the state's Gaming Act and Board regulations.

Sports wagering operators in Pennsylvania, who must operate under existing casino licenses, are currently authorized to offer betting on over 40 different sports at the professional or collegiate levels.

Sports Wagering	FY23/24
Handle Retail	\$495,511,910
Handle Online	\$7,674,028,610
Handle Total	\$8,169,540,520
Revenue Retail	\$38,011,260
Revenue Online	\$448,555,168
Revenue Total	\$486,566,429
State Tax	\$165,432,586
Local Share	\$9,731,329
Tax Total	\$175,163,915

Retail Sports Wagering	Online Sports Wagering
Harrah's Philadelphia	Caesars
Hollywood Casino at Penn National	ESPNBet
Hollywood Casino at the Meadows	DraftKings
Hollywood Casino Morgantown	BetMGM
Hollywood Casino York	Fanatics
Live! Casino Philadelphia	Betway
Live! Casino Pittsburgh	
Mohegan Pennsylvania	
Mohegan Sun at Lehigh Valley	
Mount Airy Casino Resort	
Parx Casino	betParx
Parx Shippensburg	
Parx South Philadelphia	
Presque Isle Downs Casino	
Rivers Casino Philadelphia	PlaySugarHouse
Rivers Casino Pittsburgh	BetRivers
Valley Forge Casino Resort	FanDuel
Wind Creek Bethlehem	Wind Creek Casino







VIDEO GAMING TERMINALS AT TRUCK STOPS

At the close of Fiscal Year 2023/2024, 74 facilities across 33 counties offered Video Gaming Terminals ("VGTs"), up from 69 facilities the previous fiscal year. The number of VGTs also increased from 345 to 370 during the same period.

In total, over 1,500 individuals have been licensed, permitted, or registered for roles in the operation and oversight of VGTs at these facilities.

VGT establishments are required to prominently display compulsive and problem gambling handouts developed by the Board, along with signs stating "If you or someone you know has a gambling problem, help is available. Call 1-800-GAMBLER".

All facilities undergo regular inspections to ensure compliance with regulatory requirements. This includes verifying that staff are licensed by the Board and have completed problem gambling training. Additionally, the VGT area must be physically separated from the rest of the establishment with a single point of entry and exit and must have comprehensive camera surveillance.

Board technical field representatives work closely with VGT Terminal Operators during software upgrades or when new VGTs are installed at licensed truck stops. This process includes inspections of both hardware and software by Board staff. VGTs may also be stored at secure offsite locations, which are also inspected to ensure they meet regulatory standards to prevent theft or tampering.

The 74 facilities generated \$41,105,387 in revenue during Fiscal Year 2023/2024, contributing \$17,268,088 in state taxes and an additional \$4,110,538 in local share assessment.

To qualify as a Truck Stop Establishment offering VGT gaming, the following criteria must be met:

- · Have a diesel island.
- Sell an average of 50,000 gallons of diesel per month.
- Be located on at least 3 acres of property not owned by the Pennsylvania Turnpike Commission.
- Have at least 20 dedicated commercial parking spaces.
- Have a convenience store.
- · Be a Pennsylvania Lottery sales agent.

Machines at VGT facilities are operated by licensed Terminal Operators. At the end of the fiscal year, there were 15 licensed VGT Terminal Operators, though only five actively operated machines in truck stop facilities in Pennsylvania.

VGT Terminal Operators:

- Accel Entertainment Gaming (PA), LLC*
- Automatic Gaming #2, LLC DBA: Automatic Gaming
- · Coleman Music and Entertainment, LLC
- Commonwealth Gaming, LLC
- · Compass Gaming, LLC
- · Golden Route Operations-Pennsylvania, LLC
- J&J Ventures Gaming of Pennsylvania, LLC*
- Jango Entertainment, LLC*
- · Legacy Gaming, LLC
- · Lucky Day Gaming Pennsylvania LLC
- Marquee by Penn, LLC*
- Shah VGT Services, Inc.
- Social Gaming LLC
- Triple Diamond Gaming, LLC
- Venture Gaming LLC*

VGT Terminal Operators Revenue/Tax Generated in FY 2022/2023

VGT Operators	Number of Facilities	FY 22/23	FY 23/24	% Change
Marquee by Penn	30	\$25,215,067	\$25,876,995	2.63%
J&J Ventures Gaming	29	\$12,643,388	\$11,462,180	-9.34%
Jango	10	\$4,254,228	\$3,419,612	-19.62%
Venture Gaming LLC	4		\$266,424	
Accel Entertainment Gaming LLC	1	\$1,909	\$80,177	4098.87%
Fiscal Year Total	74	\$42,114,593	\$41,105,387	-2.40%





^{*}have operating machines in qualified truck stops

FANTASY SPORTS CONTESTS

Fantasy Sports Contests are an extension of real-life sports events. Participants select real-life players from various teams, track their on-field performance in stats such as goals or runs, and convert these stats into points.

During Fiscal Year 2023/2024, Fantasy Sports Contests operators experienced a 6.80% decrease in revenue, generating \$19.2 million compared to \$20.6 million in the previous fiscal year. Among the 11 reporting operators, six reported a decrease in revenue and five reported an increase. Collectively, these 11 operators contributed \$2.8 million in state tax during Fiscal Year 2023/2024.

Revenue and taxes owed to the Commonwealth are based

on entries made by players registered in Pennsylvania.

Fantasy Sport Contest operators must be licensed and overseen by the Board to ensure that each operator complies with established legal and regulatory standards, providing assurance to participants.

Pennsylvania law mandates that licensed Fantasy Sports Contest operators offer contests specifically for "beginners," ensuring that highly experienced players compete in separate contests.

Fantasy Contest Operators	Revenue FY 22/23	Revenue FY 23/24	% Change
DraftKings	\$12,944,896	\$13,585,594	4.95%
FanDuel	\$6,320,188	\$3,685,166	-41.69%
UnderDog Sports	\$673,891	\$1,306,281	93.84%
Fantasy Football Players Championship	\$276,496	\$292,287	5.71%
Yahoo	\$246,225	\$219,313	-10.93%
SportsHub Technologies	\$80,179	\$72,931	-9.04%
Fantasy Sports Gaming, LLC	\$78,631 \$32,747	\$69,398	-11.74%
DataForce		\$35,986	9.89%
No House Advantage	\$14,478	n/a	n/a
OwnersBox	\$813	-\$4,257	n/a
Jock MKR	-\$349	-\$131	62.61%
Total	\$20,668,195	\$19,262,568	-6.80%

Fantasy Contest Operators	Fantasy Contest Wagers	Fantasy Contest Revenue	Fantasy Contest Tax
DraftKings	\$128,736,772	\$13,585,594	\$2,037,839
FanDuel	\$35,090,841	\$3,685,166	\$552,775
UnderDog Sports	\$7,358,945	\$1,306,281	\$195,942
Fantasy Football Players Championship	\$1,302,524	\$292,287	\$43,843
Yahoo	\$3,283,127	\$219,313	\$32,897
SportsHub Technologies	\$631,300	\$72,931	\$10,940
Fantasy Sports Gaming, LLC	\$626,939 \$216,187	\$69,398	\$10,410
DataForce		\$35,986	\$5,398
OwnersBox	\$131,637	-\$4,257	-\$639
Jock MKR	\$54,336	-\$131	-\$20
FY 23/24 Total	\$177,432,607	\$19,262,568	\$2,889,385



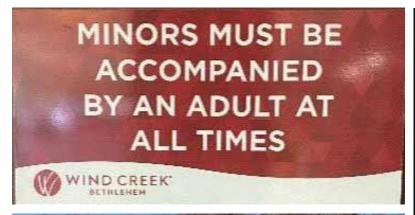


DON'T GAMBLE WITH KIDS

PGCB Works to Deter Unattended Minors at Casinos

The Gaming Control Board continued its awareness campaign aimed at preventing minors from being left unattended while an adult supervisor (parent, relative, guardian) gambles in a Pennsylvania casino. During the 2023/2024 Fiscal Year, the Board added billboards to its campaign while continuing to highlight in news releases the placement of adults who participated in this troubling activity onto its involuntary exclusion list.

While the Board and casino operators remain concerned about the number of incidents still occurring, the number of incidents has fallen over the past two years. Nonetheless, casinos continue to drive home the message to not leave minors unattended on their property through signage inside and outside their facility, while the Board will also continue its priority to mitigate this problem.















STATEWIDE TOTALS





























As of June 30, 2024 15,857 Total Employment

4.932 **Table Games Employees**

All Figures are as of June 30, 2024

SLOT MACHINES



۹		
	Slot Revenue	\$2,438,537,357
	Tax Revenue	\$1,232,583,438
	Slot Win Per Day	\$259
	Average # of Machines in Play	24,977
	Local Share Assessment (1326.1)	\$110,000,000

SPORTS WAGERING



TABLE GAMES



Tables Revenue	\$958,027,818
- Non-Banked (193)	\$49,183,518
- Banked (1,005)	\$865,808,086
- Fully Automated (71)	\$12,723,167
- Hybrid (113)	\$30,313,047
Tax Revenue	\$157.575.317

i-GAMIN



i-Poker Revenue \$28,944,817







MOHEGAN PENNSYLVANIA





1280 PA-315 Wilkes-Barre, PA 18702 https://moheganpa.com Plains Township Luzerne County



Harness Racino

As of June 30, 2024

959 Total Employment







HARRAH'S PHILADELPHIA CASINO & RACETRACK





777 Harrah's Blvd. Chester, PA 19013 caesars.com/harrahs-philly Chester City Delaware County



Harness Racino

As of June 30, 2024

563 Total Employment







PRESQUE ISLE DOWNS AND CASINO





8199 Perry Hwy. Erie, PA 16509 presqueisledowns.com Summit Township Erie County



Thoroughbred Racino

As of June 30, 2024

508 Total Employment







HOLLYWOOD CASINO AT THE MEADOWS





210 Racetrack Rd. Washington, PA 15301 meadowsgaming.com North Strabane Township Washington County



Harness Racino

As of June 30, 2024

678 Total Employment







MOUNT AIRY CASINO RESORT





312 Woodland Rd. Mt. Pocono, PA 18344 mountairycasino.com Paradise Township Monroe County



Stand Alone Casino

As of June 30, 2024

823 Total Employment







HOLLYWOOD CASINO AT PENN NATIONAL RACE COURSE





777 Hollywood Blvd. Grantville, PA 17028 hollywoodpnrc.com East Hanover Township Dauphin County



— AT PENN NATIONAL RACE COURSE —

Thoroughbred Racino

As of June 30, 2024

733 Total Employment







WIND CREEK BETHLEHEM CASINO





77 Wind Creek Blvd.
Bethlehem, PA 18015
windcreekbethlehem.com
City of Bethlehem
Northampton County



Stand Alone Casino

As of June 30, 2024

1,670 Total Employment







RIVERS CASINO PITTSBURGH





777 Casino Dr.
Pittsburgh, PA 15212
riverscasino.com/pittsburgh
City of Pittsburgh
Allegheny County



Stand Alone Casino

As of June 30, 2024

1,650 Total Employment







RIVERS CASINO PHILADELPHIA





1001 N. Delaware Ave. Philadelphia, PA 19125 riverscasino.com/philadelphia City of Philadelphia Philadelphia County



Stand Alone Casino

As of June 30, 2024

1,155 Total Employment







VALLEY FORGE CASINO RESORT







Resort

As of June 30, 2024

659 Total Employment







THE CASINO AT NEMACOLIN





4067 National Pike Farmington, PA 15437 casinonemacolin.com Wharton Township Fayette County



Resort

As of June 30, 2024

1,591 Total Employment







PARX CASINO







Thoroughbred Racino

As of June 30, 2024

2,050 Total Employment







LIVE! CASINO PHILADELPHIA





900 Packer Ave. Philadelphia, PA 19148 philadelphia.livecasinohotel.com City of Philadelphia Philadelphia County



Stand Alone Casino

As of June 30, 2024

1,394 Total Employment







LIVE! CASINO PITTSBURGH





5260 US-30 Greensburg, PA 15601 pittsburgh.livecasinohotel.com Hempfield Township Westmoreland County



Mini Casino

As of June 30, 2024

602 Total Employment







HOLLYWOOD CASINO YORK





2899 Whiteford Rd York, PA 17402 hollywoodyorkcasino.com Springettsbury Township York County



Mini Casino

As of June 30, 2024

313 Total Employment







HOLLYWOOD CASINO MORGANTOWN







Mini Casino

As of June 30, 2024

335 Total Employment







PARX CASINO SHIPPENSBURG





250 Conestoga Dr Shippensburg, PA 17257 parxcasino.com Shippensburg Township Cumberland County



Mini Casino

As of June 30, 2024

174 Total Employment







If you or someone you know has a gambling problem, help is available and it works Call 1-800-GAMBLER



Pennsylvania Gaming Control Board 303 Walnut Street

Commonwealth Tower, 5th Floor

Harrisburg PA 17101

Phone: (717) 346-8300

Fax: (717) 346-8350

www.gamingcontrolboard.pa.gov

